

## Disaster / Emergency Messaging System: **The 171 System**



To cope with communications difficulties in the event of an earthquake or other disaster, authorities have designed a message bank where you can leave a message, or access messages left for you to help confirm the location and safety of effected people.

NTT made a Disaster Message Dial 171 Service to be utilized from NTT public phones in such circumstances. This touch tone system offers only Japanese guidance, but this guide should help you use it.

Here are some simple instructions on how to utilize the 171 service

### To Leave a Message 171+1+ (052) XXX-XXXX

1. Dial 171
2. Press 1, then the pound sign (1#)
3. Dial your own number, or another number where you would like to leave a message, in full (NOT cellular phone or IP phone)
4. Press 1, then the pound sign (1#)
5. Leave a message after the beep
6. Press 9, then the pound sign (9#) to listen to your recorded message  
Press 8, then the pound sign to re-record
7. Hang up

### To Listen to Messages (up to 10) 171+1+ (052) XXX-XXXX

1. Dial 171
2. Press 2, then the pound sign
3. Press 2 and then dial your own number starting with the area code to hear messages left for you  
-OR-  
Press 2 and then dial the number starting with the area code of the person you are trying to contact  
Press 1, then the pound sign to listen to the message (1#)  
Press 8, then the pound sign to repeat (8#)  
Press 9, then the pound sign to hear the next message (9#)  
Press 3, then the pound sign to record additional messages (3#)
4. Hang up

Please note:

- Recording time is limited to 30 seconds
- Can be accessed using regular (landline) or public (NTT) telephones, not cellular or internet (ip) phones
- Not accessible from overseas.
- For more information see the NTT Website  
<http://www.ntt-east.co.jp/en/saigai/voice171/index.html>  
<http://www.ntt-west.co.jp/dengon/web171/english/>

This guide is for informational purposes only. Relo Japan do not endorse any of the listed products or services.